








Trigger  →  Start


Hey, you've been with us for a while!

How satisfied are you with our product/service?


1. 

2. 


3. 

4. 


5. 

 Good


Awesome, we glad that you like the product/service!




Bot will end the conversation


 Bad

Thank you!
Could you share any feedback?

Type a reply 


 End - bad


Noted. Thank you for the feedback!



Bot will move conversation to the "Inbox"

Bot interruption →  Bot interruption

I'm sorry, I didn't get you. Let me call people — they will definitely help you




Bot will move conversation to the "Inbox"